HOW TO CONDUCT YOURSELF ON AN MSHA INSPECTION

INTRODUCTION:

YOU NEVER GET A SECOND CHANCE TO MAKE A GOOD "FIRST" IMPRESSION

- **Property Entry** Install safety signs: slogans, number of lost time free days, codes of safe practice/safety rules, requirements for safety gear, provide landscaping (when possible), manicured roadways adequate berms
- **Exterior** Safe haul roads, adequate berms, neat bone-yard storage, neat materials storage, adequate clearly readable and defined traffic control signage, neatly delineated mine property perimeter
- Interior Required employee bulletin board posting: Company Safety Policy, Safety Awards, Environmental Awards, Community Activity, Sponsor Plaques, etc.

NEVER RESIST ENTRY BY AN MSHA INSPECTOR TO THE MINE PROPERTY

- Refusal to furnish transportation
- Withdrawal of miners
- Removing power from the mine or its ventilation systems
- Denying access to equipment or the immediate work area
- Withholding vital information regarding operation or ownership of mine and equipment
- Failing to provide information to inspectors concerning areas that are unsafe to travel into and inspect without specific knowledge.

I. WHAT WILL CAUSE AN MSHA INSPECTION?

- A. General, random or scheduled inspection.
- B. Miner, miner rep or interested party.
- C. Discrimination complaint related to safety issue.
- D. When a previous inspector requests an inspection out of his/her expertise.
- E. Follow-up inspection regarding abatement.
- F. Failure to reply on previously sent communications.
- G. Failure to file extensions on open or unabated citations.

- H. Upon immediate notification requirements.
 - 1. A death of an individual at a mine.
 - 2. An injury to an individual at a mine which has a reasonable potential to cause death.
 - An entrapment of an individual at a mine for more than 30 minutes.
 - 4. An unplanned inundation of a mine by a liquid or gas.
 - An unplanned ignition or explosion or gas or dust at a mine.
 - An unplanned mine fire not extinguished within 30 minutes of discovery.
 - An unplanned ignition or explosion of a blasting agent or an explosive at a mine.
 - An unplanned roof fall at or above the anchorage zone in active mine workings where roof bolts are in use; or, an unplanned roof or rib fall in active mine workings that impairs ventilation or impedes passage.
 - A goal or rock outburst that causes withdrawal of miners or that disrupts regular mining activity for more than one hour.
 - 10. An unstable condition at an impoundment, refuse pile, or culm bank that requires emergency action in order to prevent failure, or which causes individuals to evacuate an area; or, failure of an impoundment, refuse pile or culm bank.
 - Damage to hoisting equipment in a shaft or slope that endangers an individual or that interferes with use of the equipment for more than 30 minutes.
 - 12. An event at a mine that causes death or bodily injury to an individual not on the mine property at the time the event occurs. Examples: a detonation of explosives at a mine which throws material outside the

mine property, or a haulage truck which rolls off the mine property and causes injury.

II. PLANNING AND PREPARATION BEFORE THE INSPECTION

- A. Designate personnel to accompany the inspector.
- B. Brief all mine personnel on their conduct and responsibilities.
- C. Know the designated miners representative.
- D. Have a camera and adequate camera supplies on hand at all times.
- E. Have adequate writing materials available for taking copious notes, making sketches, etc.
- F. Have your written Injury and Illness Prevention Program/Safety Program Manual in a visible notebook or binder, and make sure that the location of this program is well known by all personnel.
- G. Have all required Mine I.D.'s, Quarterly Mine Reports and back up records, and other required docs up to date and make sure location of records is known by all.
- H. Establish prior to the inspection procedures for non-routine activities
 - ✓ Warrants/Subpoenas
 - ✓ Special Investigations
 - ✓ Media Coverage
 - ✓ Legal Counsel

III. WHEN THE INSPECTOR ARRIVES

- A. Have the inspector wait until the designated team is assembled.
- B. Call the Safety representative IMMEDIATELY.
- C. Be polite and as prompt as possible.
- D. Request an opening conference with the inspector and inspection team.
- E. Request that the inspector show his/her credentials to team members.

- F. Request that the inspector state the reason for the inspection.
- G. Have the inspector explain how the inspection will be conducted.
- H. Ask if the inspector has any requests of the management/inspection team.

IV. DURING THE INSPECTION

- A. At no time during the inspection should the inspector be left unaccompanied by mine personnel.
- B. When inspecting documents, IIPP/Safety Manual, Quarterly Mine Reports, bring documents requested to the inspector.
- C. Take the most direct route to inspections area.
- D. Show the inspector only the areas he/she wants to see.
- E. If the inspector has a warrant/subpoena
 - Obtain a copy
 - Follow warrant/subpoena procedure
 - Restrict inspection to areas/documents covered by warrant/subpoena
- F. Answer all questions **politely** and **briefly**.
 - Do not be argumentative
 - <u>Do not volunteer any information over and above</u> <u>questions asked</u>
- G. Take copious notes of all comments made.
- H. Request that the inspector notify you immediately of any condition that will result in a citation.
- 1. <u>Take pictures of all conditions/alleged violations</u> resulting in a citation.
- J. Make a note for post-inspection to request copies of all pictures taken by inspectors.
- K. If you feel a citation is or will be issued unjustly, inform the inspector.
 - Be polite and brief.

- Be <u>diplomatic</u> and <u>don't be argumentative or hostile.</u>
- Provide inspector with factual mitigating circumstances.
- L. Do not allow inspectors to "shoot from the hip."
- M. Take timely appropriate corrective action on citations issued.
- N. When possible...."work with" the inspector on establishing abatement times on violations cited.
- O. Post citations conspicuously on employee bulletin board until abated.
- P. Abate all citations on a timely basis.

V. AT THE CLOSING CONFERENCE

- A. Listen carefully to violations and citations as explained by the inspector.
- B. Take copious notes of comments made by all parties present.
- C. If you feel a citation is unfair or unjust, or the gravity, negligence factors, etc., are overstated, inform the inspector.
 - Be prepared to back up your position.
 - Explain mitigating circumstances briefly but completely
 - Be polite, diplomatic, brief, but <u>never be</u> argumentative or hostile.
- D. Discuss any questionable items, i.e. abatement times, corrective procedures, etc.

VI. AFTER THE CLOSE-OUT CONFERENCE

- A. The inspection team should discuss each citation and subsequent action.
- B. Request a conference on disputed citations within 10 days form date of issuance.
- C. Request extensions on citation requiring corrective action past the "set" or "agreed to" abatement originally established.

VII. SUPERVISORY STAFF DURING MSHA INSPECTION:

- Safety Department, Management (could include specialty supervisor or staff for some areas, ie electrical, hydraulic, maintenance, production, engineering, etc)
- Each inspection team will be manned with one member from the list above and one union representative.